

# embers

## CAMPING MADE MAGICAL

**We have implemented additional measures on site to ensure all campers and our team stay safe. Please read through this leaflet and ensure everyone in your booking is aware of the new measures.**

It is everyone's responsibility to ensure social distancing measures are respected where possible. In the very unlikely event that a fellow camper doesn't follow these guidelines, please politely remind them of this and only if the behavior continues please then let one of our team know.

### **Social Distancing**

When outside of your allocated pitch area please respect social distancing measures throughout the site. Keep an eye out for posts and floor markings in communal areas and use these to safely wait to use facilities.



### **Hand Washing / Sanitising**

The best and easiest way to keep safe is to wash your hands often. Hand sanitising stations have been placed in communal areas for all to use. Please respect these stations and only use what you need / Don't refill your own containers from these.



## Setting up your pitch

Once you've found your pitch, take note of the lines marked on the floor either side of your firepit, these lines mark out your pitch area. Please ensure your tent and / or other set up is located centrally within this area giving pitches either side distance and ensuring you are 3m away from your firepit.

## Communal Area Cleaning

Our team have increased the frequency of cleaning in our public areas (including shops, door handles & bathrooms). We apologise if this delays your use of the facilities and ask that you bear with us so we can ensure everyone's safety.



## Food & Drink

Please respect distancing measures in place outside our shops & pizza areas. In busy periods there may be a slight delay in serving you as our team work as safely and efficiently as they can.

COVID-19 is a respiratory illness. It is not known to be transmitted by exposure to food or food packaging.